NATIONAL TRADING STANDARDS
Scams Team

Bored of Fraud? It's time for a change.

National Trading Standards Scams Team online conference: 27th March 2025 10am-3pm

Draft Agenda

- **10:00** Opening conference: The Lord Michael Bichard KCB.
- **10:10** Team update and STRICT: Louise Baxter MBE, NTS Scams Team.
- **10:20** Keynote speakers: Nik Adams, Deputy City of London Commissioner and Nick Sharp, Deputy Director for Fraud, National Economic Crime Centre.
- **10:40** Keynote speaker: Luke Charters, Labour MP York Outer. VIDEO
- **10:45** E-Crime update: Mike Andrews, National Co-ordinator, E-Crime Team.
- **11:00 BREAK 5 mins**
- **11:05** Communications Council UK: Tracey Wright, Chair Communications Council UK.
- **11:25** UK Finance: Chris Farrow, Principal APP Fraud Strategic Lead, UK Finance.
- **11:45** Openreach: The digital switchover: John Livermore, All-IP Industry Engagement Manager, Openreach. VIDEO
- **12:05 BREAK 55 mins**
- **13:00** Telecommunication Company update: Oliver Brooks-Stephenson and Richard Clarke, NTS Scams Team.
- **13:15** Multi Agency Approach to Fraud: Toolkit into SharePoint as a communication tool: Lee Ede, NTS Scams Team, David Gillies, Counter Fraud Specialist, Chair Essex Multi Agency Approach to Fraud and Charlotte Hardison, Essex Police.
- **13:30** Power of Language: Dr Elisabeth Carter, Associate Professor of Criminology, Forensic Linguist and Vice President of the International Association of Economic Criminology.
- **13:40 BREAK 5 mins**
- **13:45** Economic Abuse: Samantha Beckinsale, The Love Project.
- **14:15** Digital Markets, Competition and Consumers Act 2024: Clare Forbes, NTS Scams Team.
- **14:25** Friends Against Scams and Doorbell project: Adam Carter, NTS Scams Team.
- **14:45** Questions and close