

BE SCAM AWARE

ANYONE CAN BE A TARGET – SCAMS AFFECT MILLIONS OF LIVES ACROSS THE UK EVERY DAY.

TELECOMMUNICATION (TELCO) CUSTOMERS CAN BE AT RISK OF TARGETED SCAMS.

PROTECT YOURSELF WITH OUR 5 TOP TIPS TO STOP TELCO SCAMS:

- 1. Be suspicious of unexpected calls** - Criminals often pretend to be legitimate companies like us. Hang up and call us back on our real number.
- 2. Never share One Time Passcodes** - We will never ask for your One-Time-Password, These are used to protect your accounts and should only be entered directly into official apps or websites.
- 3. Don't click on links in unexpected texts or emails** - Even if a message looks genuine, avoid opening links unless you are certain of the sender.
- 4. Be cautious of urgency being applied** - Criminals will often use tactics that add urgency on you to respond or act quickly. Stop and think before acting.
- 5. Keep your apps updated** - Criminals can often copy apps to make them look legitimate. Check reviews before downloading anything.



If you have been, or someone you know has been a victim of a scam, don't feel embarrassed to report it. You could help prevent it from happening to others. Contact your bank immediately on 159 and call Report Fraud on 0300 123 2040

Visit friendsagainstscams.org.uk to find out more

