



Businesses Against Scams Fact Sheet

Invoice/mandate fraud

In 2022, UK Finance reported that businesses had lost over £49.5m to invoice fraud.

What is the scam?

Contacted out of the blue by someone claiming to be from a regular supplier. They state that their bank account details have changed and will ask you to change the payment details. You could also be contacted and supplied a false invoice that is under your authority limit. A number of payments can be made before the scam is spotted.

How could you be contacted?

- Email
- Text message
- Phone call

Spot the signs

- Company logo and company address added to add validity to the communication
- Asking for an unusual financial request
- Poor spelling and grammar
- Unusual language used, it could be translated from another language
- No sign-off
- Check for the spelling of the company name on the invoice as subtle differences are used. Also check the email address, it may be .org instead of .com or similar

Stop, Challenge, Protect

Think about what you are being asked to do, do you have an account with this company? Could this be fraudulent? Contact the company using a phone number or an email that you have used before to ensure that it is a genuine request. If in any doubt, contact your manager.

- Consider reviewing Change of account details already acted upon where payment is due at a future date and confirming the authenticity of the request.

Report any suspicious communication to Action Fraud and if you think you have been scammed, contact your bank.



Google Ireland Limited
Gordon House, Barrow Street, Dublin 4, Ireland
Numero de TVA: IE00001TV

Attention : Accounting Department
SUBJECT : Change of Bank Information

Dear

We kindly ask you to settle your bank account details for all of your Adwords accounts and billing.

ACCOUNT NAME	HYSOBRANN
BANK NAME	HSBC London
BAN	GB25MIDL0081560110953
SWIFT	MIDLGB22
CLEARING CODE	BEV1959E

We wish you good reception.

Cordially,

Google Ireland Ltd, Gordon House, Barrow Street, Dublin 4, Ireland | Numero identification: 330047



TO STOP FRAUD™