

# Phone Call Log

Please record any unsolicited phone calls on this log and send back to the NTS Scams team using your freepost mail bags



**NATIONAL  
TRADING  
STANDARDS**

Scams Team

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Name:	Phone Number:	Date:	Time of Call:	How Much were they asking for? (£):
Company:				

Notes: Did you consent to receiving the call: Yes/No

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Have you contacted your network provider about call blocker technology? [Yes / No](#)

Have you registered with the Telephone Preference Service? [Yes / No](#)

To help stop scam phone calls register for free with the Telephone Preference Service. The Telephone Preference Service (TPS) is a free service. It is a legal requirement that all organisations (including charities, voluntary organisations and political parties) do not make calls to numbers registered on the TPS unless they have your consent to do so. Some scams pose as the TPS and may contact you requesting you to renew your TPS registration at a cost. Remember the TPS is a free service and any call trying to charge you for it is a scam.

Contact the TPS on [0345 070 0707](tel:0345 070 0707)

If you still receive lots of scam calls you may want to invest in a call blocker. A call blocker is a small device that plugs into your phone and allows you to block calls from unwanted numbers. Your local trading standards service may be able to provide you with a call blocker or offer advice on the best one for you.