

Welcome to the  
National Trading Standards  
Scam Marshal newsletter  
January 2019



NATIONAL  
TRADING  
STANDARDS  
Scams Team

### In 2018:

we received over **1500** packages with **6052** pieces of mail to investigate. This helped to prevent **331640** items of mail entering the UK, which resulted in an estimated saving to the UK public of **£1.8 Million**

**Thank you for your hard work**



## SCAM MARSHAL COFFEE MORNINGS



2019 see's the launch of our  
Scam Marshal coffee mornings!



We have created a pack which includes a quiz, prompt cards, bunting & invitations. And we want to encourage our Scam Marshals to invite their friends & family to their homes for a cuppa and a chat about how to be scam aware.

If you would like us to send you a Scam Marshal coffee morning pack for free, then please leave a note in with your scam mail, give us a call us on 01323 464444 or write to us at:

NTSST, FREEPOST, MAIL MARSHALS

## PEN PAL SCHEME

We are still looking for people to join our Pen Pal scheme! If you would like the opportunity to write to another Scam Marshal about anything you like then please let us know in this months freepost mail bag and we will send you out a sign up form!



## Unwanted catalogue mail?

We receive a lot of catalogues posted through to us from Scam Marshals, which are not necessarily considered as scam mail but instead are unwanted catalogues from legitimate companies which may have been used in the past.



When you receive a catalogue or brochure you know to be from a legitimate company, simply do not open the mail and write 'RETURN TO SENDER' on the front of the envelope and pop it back into a post box.

This will then be returned to the company who sent it to you and should result in your address being removed from their mailing list for further distribution.

We advise you **do not** put further information on the envelope, and leave it simply to read 'return to the sender'.

### Contact information:



For advice contact

**Citizens Consumer Advice helpline—**

*03454 040 506*



To report bogus callers & traders

***Emergency Police 999***

***Non Emergency Police 101***

***Crimestoppers (anonymous reporting)***

*0800 555111*

Is there anything else you would like to see in this Newsletter? Please feel free to give us some feedback, just pop it into your freepost envelope when you send in your scam mail.

For more information on the team and our initiatives please visit our website:

**[www.FriendsAgainstScams.org.uk](http://www.FriendsAgainstScams.org.uk)**

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