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The 19th Annual Conference



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A LETTER
FROM THE CHAIRMAN



Welcome to the LONDON • FRAUD • FORUM 19th Annual Conference.

It is an immense privilege to extend a very warm welcome to our 19th Annual Conference. This event truly brings together a dedicated and knowledgeable community of professionals, all working tirelessly on the front lines of tackling fraud.

The landscape of fraud is relentlessly evolving. We see fraudsters increasingly leveraging sophisticated tools like Artificial Intelligence, yet they continue to exploit fundamental human vulnerabilities through social engineering to manipulate victims and steal their hard-earned money. We often cite the statistic that 41% of all crime in the UK is fraud. While this is a sobering figure, let us never forget that behind every statistic are real people – individuals who have lost money, life savings, businesses, and potentially their entire future and that of their families. In some tragic cases, lives have even been lost. This stark reality underscores why we cannot afford to rest; we must do more, and we must collaborate closely to make a tangible difference.

The regulatory and enforcement environment is also dynamic. With the new 'Failure to Prevent Fraud' offence now in force, we will undoubtedly watch with keen interest to assess its impact. We also eagerly anticipate the next iteration of the Government's Fraud Strategy and the imminent launch of the replacement service for Action Fraud.

This year, we are proud to present an exceptional line-up of speakers. They will share invaluable insights, cutting-edge research, compelling case studies, and thought leadership designed to enhance your knowledge and challenge your perspectives. The common thread uniting all our speakers is their unwavering passion to make a difference – for you, for businesses, and for the communities across London and the Southeast – in the critical fight to prevent and investigate fraud.

As a forum, it is imperative that we work together to maximise the opportunities before us and stay abreast of the latest developments in our field.

Today's event would simply not be possible without the unwavering commitment of our sponsors. A heartfelt thank you to Altia, and a special acknowledgement to the Metropolitan Police and the City of London Police for their ongoing dedication and invaluable partnership.

Finally, my sincere gratitude goes to all of you, our members. Your passion, expertise, and commitment are the driving force behind the London Fraud Forum's mission every single day. Let us make this a day of bold ideas, challenging discussions, and genuine progress.

Kind regards,
Nick Downing, *Chair, London Fraud Forum*

8:30 REGISTRATION

9:00 **OPENING REMARKS**
Nick Downing, Chair, London Fraud Forum

9:15 **KEYNOTE SPEECH**
Peter O'Doherty, Commissioner, City of London Police

9:45 **KEYNOTE SPEECH**
Nicholas Ephgrave QPM, Director, Serious Fraud Office

10:15 **KEYNOTE SPEECH**
The Rt Hon Sir David Hanson, Minister of State at the Home Office

10:45 NETWORKING COFFEE & EXHIBITOR SHOWCASE

11:15 **PANEL DISCUSSION**
ARTIFICIAL INTELLIGENCE IN FRAUD
Nick Conway, Forensic & Financial Crime, Deloitte LLP
Cenred Elworthy, CTSI Lead Officer, Digital, AI and Emerging Markets
Craig Rice, CEO, Cyber Defence Alliance

11:45 **PANEL DISCUSSION**
THE BUSINESS FRAUD ALLIANCE CAMPAIGN.
PROTECTING BUSINESS. PREVENTING FRAUD
Chair: **Jonathan Holmes,** Partner, PricewaterhouseCoopers LLP
Lord Edward Garnier KC, Patron, Fraud Advisory Panel
Laura Hough, Director, Trust & Ethics, ICAEW & Trustee, Fraud Advisory Panel
Lee Fitzgerald, Fraud Risk Strategy Director, Barclays International & Trustee, Fraud Advisory Panel
Chris Keesing, Counter Fraud & Investigations Manager, London Boroughs' Fraud Investigators Group

12:30 NETWORKING LUNCH & EXHIBITOR SHOWCASE

13:30 **FRAUD AND DOMESTIC ABUSE**
Samantha Beckinsale, Survivor of domestic and financial abuse, The Love Project

CONFERENCE AGENDA

14:00 **PANEL DISCUSSION**
CONSUMER PROTECTION, FINANCIAL ABUSE AND LAW ENFORCEMENT
Lucy Wade, Domestic Abuse Consultant
Alex Somervell, Founder of Ask Silver
Jonathan Frost, Director, Global Advisory, Biocatch.

14:35 **FINANCIAL LITERACY AND NEURODIVERSITY RESEARCH FINDINGS**
Louise Baxter, Head of National Trading Standards Scams Team

14:45 **SPONSOR BREAK OUT SESSION: ALTIA presents**
THE RIGHT TOOL FOR THE JOB: HOW SOFTWARE HELPED THE CALGARY POLICE SERVICE COMBAT MONEY LAUNDERING
Led by: **Toby Langston,** Altia

15:15 **INTERACTIVE SESSION**
LET'S TALK COUNTER FRAUD. WHAT'S MISSING? WHAT'S NEXT?

15:25 NETWORKING COFFEE & EXHIBITOR SHOWCASE

15:55 **PANEL DISCUSSION**
PUBLIC SECTOR STRATEGIES THAT ENABLE PRIVATE SECTOR FRAUD RESILIENCE
Mark Cheeseman, Chief Executive of the Public Sector Fraud Authority
Matthew Ray, Deputy Director, Economic Crime Reform Implementation, Insolvency Service
Simon Fell, Director of Fraud and Financial Crime at Fullbrook Strategies, previously MP for Barrow and Furness and the Prime Minister's Anti-Fraud Champion
Alex Rothwell, CEO, NHS Counter Faud Authority

16:25 **LAW ENFORCEMENT PARTNERSHIP CASE STUDY**
Richard Nolan, Proactive Economic Crime Team, City of London Police
Stephen Dalton, Director of Intelligence Cifas

16:55 **CLOSING REMARKS**
Nick Downing, Chair, London Fraud Forum

17:00 NETWORKING DRINKS RECEPTION

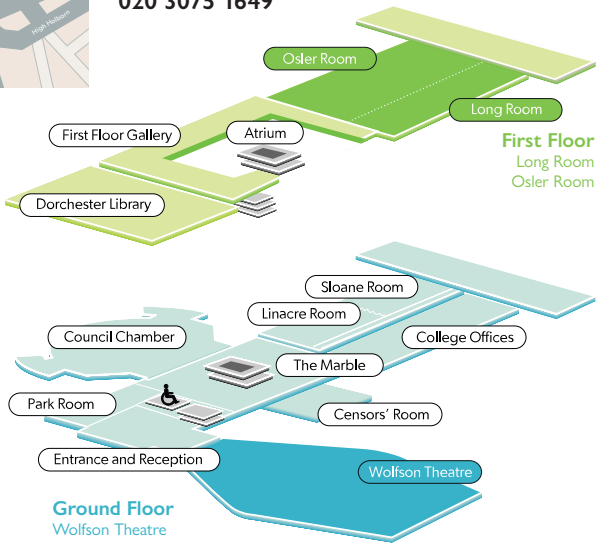
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- Warren Street Station on the Victoria and Northern lines *(10 minutes walk)*

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- C Routes: 18, 27, 30, 205
- D Routes: 18, 27, 30, 205, 453

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Conference Talks, Speeches and Discussions will take place in the Wolfson Theatre, *Ground Floor*
Exhibitor Displays, Refreshments, Lunch, and the evening Drinks Reception will take place in the Long Room / Osler Room, *First Floor*

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SPEAKER BIOGRAPHIES

OPENING REMARKS 9.00am

Nick Downing, Chairman, London Fraud Forum.

Nick Downing took over the voluntary role of Chair of the London Fraud Forum in February 2023.

He is currently a Director in the Deloitte Forensic Practice. He joined Deloitte after working as part of the executive team at CIFAS, UK Leaders in Fraud Prevention and a distinguished 30-year career in law enforcement, reaching the senior executive position of Assistant Chief Constable, Head of Serious, Organised and Economic Crime for Kent and Essex Police.

As one of the UKs most senior detectives, he was the National Policing lead for Financial Investigation and Proceeds of Crime, leading a campaign across policing to maximise the use of financial intelligence, co-chairing the Strategic Asset Recovery Group.

Nick was the former Metropolitan Police Strategic Lead for Proceeds of Crime and previously authored the Fraud prevention strategy for London. He was the National Policing lead to combat Serious, Organised and Economic Crime at the London 2012 Olympic and Paralympic Games.

Throughout his career in law enforcement, he worked at a senior level with UK Government, UK and International Law Enforcement. Through development of relationships with key partners in the private sector he was able to pioneer new methods to prevent, disrupt and detect organised crime. These include, working with the specialist print industry to prevent the sale of equipment to manufacture counterfeit identity documents, this led to The Specialist Printing Equipment and Materials (Offences) Act 2015.

In addition, he pioneered the sharing of counterfeit identities across the public and private sectors, leading to fraud being prevented and offenders being brought to justice.



KEYNOTE SPEECH 9.15am

Peter O'Doherty, Commissioner, City of London Police

After graduating from the University of Nottingham with a degree in Mathematics and Computer Science, Pete began his career with the City of London Police (CoLP), serving as a Detective across various ranks and specialising in major, volume, and specialist crime.

He later focused on cyber and economic crime and was seconded to the Metropolitan Police Service as Superintendent and Head of Uniformed Operations in Newham, where he also qualified as a Strategic Firearms Commander, Hostage and Crises Negotiator, and Gold Public Order Commander.

In 2017, Pete returned to the CoLP as Detective Chief Superintendent, leading Crime and Counter Terrorism before heading the Economic Crime Directorate, the UK's national lead for fraud. His contributions to national policing earned him the International Association of Chiefs of Police's '40 under 40' award in 2018.

CITY OF LONDON POLICE



After completing the Strategic Command Course in 2019, he became Assistant Chief Constable at Thames Valley Police, leading regional counter-terrorism and serious organised crime across five forces.

His teams led the response to the 2020 Fornbury Gardens terrorist attack, resulting in a whole-life sentence for the perpetrator. In 2022, Pete returned to the CoLP as Assistant Commissioner, taking national responsibility for fraud, economic and cybercrime, and later cyber security and information assurance.

In 2023, he was commissioned to review the UK's largest policing data breach, publishing the influential report Protecting from Within.

He became Temporary Commissioner in October 2023 and was appointed the 17th Commissioner of the City of London Police in September 2024.

Pete is also a visiting professor of cyber security at Abertay University and is committed to modernising policing to meet the needs of all communities.

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SPEAKER BIOGRAPHIES



KEYNOTE SPEECH
9.45am

Nicholas Ephgrave QPM,
Director, Serious Fraud Office

Nick has been the Director of the Serious Fraud Office since September 2023, leading the organisation to deliver its mission to fight complex financial crime, deliver justice for victims, and protect the UK's reputation as a safe place to do business.

Nick joined the Metropolitan Police Service in 1990, initially serving in the East End of London. He served as Senior Investigating Officer in the Met's Homicide command. He was responsible for designing and implementing the first iteration of the National Counter Terrorism Co-ordination Centre and was Borough Commander of Lambeth before his promotion to Commander for crime and criminal justice in the MPS Territorial Policing command.

He served as Deputy Chief Constable then Chief Constable of Surrey Police before returning to the Metropolitan Police Service as Assistant Commissioner. In this role, he was initially responsible for delivering operational capabilities and specialist services across the service and then for delivering Frontline Policing.

He represented policing nationally as Chair of the National Police Chief's Council Criminal Justice Committee and as a member of both the Criminal Procedure Rules Committee and Sentencing Council.



KEYNOTE SPEECH
10.15am

The Rt Hon Sir David Hanson, Minister of State at the Home Office

Lord Hanson of Flint OBE was appointed Minister of State for the Home Office on 9 July 2024. He has previously served as the MP for Delyn from 1992 to 2019.

Lord Hanson held a number of different positions whilst serving as an MP. He was a member of the Welsh Affairs Select Committee from 1992 until he joined the Public Accounts Committee in 1996.He became the Parliamentary Private Secretary (PPS) to the Chief Secretary to the Treasury in 1997 and became Assistant Government Whip in 1998. He was promoted in 1999 on his appointment as the Parliamentary Under-Secretary of State at the Wales Office. Following the 2001 general election he became the PPS to Prime Minister Tony Blair.

Lord Hanson served as Minister of State at the Northern Ireland Office from the 2005 election until May 2007. He was Minister of State at the Ministry of Justice from May 2007 until June 2009. On 21 February 2007 he was appointed to the Privy Council. He was also Minister of State for Security, Counter-Terrorism, Crime and Policing at the Home Office from 8 June 2009 until the 2010 general election.

As Minister of State at the Home Office, Lord Hanson's responsibilities are fraud policy, finance, corporate and delivery, science and technology, Overseas Territories, Union Devolution, all Home Office business across the missions in the Lords and public appointments, sponsorship and inquiries.

PANEL DISCUSSION

ARTIFICIAL INTELLIGENCE IN FRAUD
11.15am

Panellist:

Nick Conway, Forensic & Financial Crime, Deloitte LLP



Nick Conway is a Partner in Deloitte UK's Forensic Technology practice, where he specialises in e-Discovery, regulatory reviews and investigations, building on more than 25 years of legal and technology experience. He is a qualified barrister and a serving magistrate. He also sits on the Advisory Board of the University of Law Business School in London.

Panellist:

Cenred Elworthy, CTSI Lead Officer, Digital, AI and Emerging Markets



Cenred is the Chartered Trading Standards Institute's Lead Officer for Artificial Intelligence, Digital, and Emerging Markets. He is an Accredited Financial Investigator and Chartered Trading Standards Practitioner with a breadth of experience leading on investigations and working with businesses to drive compliance. His interest in artificial intelligence began whilst studying Philosophy at UCL where he made a particular focus on the Philosophy of Mind and questions of consciousness. As well as being a London Trading Standards board member, Cenred is Trading Standards Manager at Royal Greenwich where he continues to lead an award winning team of committed Trading Standards Officers.

Panellist:

Craig Rice, CEO, Cyber Defence Alliance



Craig Rice is a career information security and intelligence professional with experience spanning all intelligence and security disciplines in both the public and private sectors. Within UK financial services he has held senior cyber security and resilience leadership roles in critical national infrastructure and systematically important financial institutions. His advisory work has included contributions to the Bank of England cyber policy, sector capability development and exercising, CPMI-IOSCO cyber policy, DSIT cyber guidance and UK Finance cyber policy and guidance. Within academia he has supported the Centre of Doctoral Training at Royal Holloway University London (CDT at RHUL) and the Research Institute for SocioTechnical Cyber Security (RISCS). He was appointed CEO of the Cyber Defence Alliance (CDA) in September 2023.

PANEL DISCUSSION

THE BUSINESS FRAUD ALLIANCE CAMPAIGN. PROTECTING BUSINESS. PREVENTING FRAUD

11.45am



Chair: **Jonathan Holmes,** Partner, PricewaterhouseCoopers LLP

He specialises in fraud and integrity investigations, disputes, and contentious contract matters across a wide range of industries, sectors and jurisdictions, including the United States, Europe, Hong Kong and South Korea. He has significant experience advising on complex, high-profile issues, and was previously seconded to the Financial Conduct Authority (FCA), where he worked on the investigation into Payment Protection Insurance (PPI). Jonathan is also a trustee of the Fraud Advisory Panel.



Panellist: **Lord Garnier KC,** Patron, Fraud Advisory Panel

Edward Garnier KC is a highly experienced silk in England & Wales and Northern Ireland.

His practice includes corporate advisory and financial services work, corporate crime and international human rights as well as defamation, privacy, confidence, malicious falsehood, contempt and related media law cases. His extensive experience in practice is underpinned by a parallel career in politics and as one of the Government's two Law Officers: he served as an MP from 1992 until 2017 and was HM Solicitor General from 2010 to 2012 when he was knighted. Appointed a Privy Counsellor in 2015, he is now in the House of Lords, most recently proposing amendments to the government's Failure to Prevent Fraud offence under the Economic Crime & Corporate Transparency Bill.

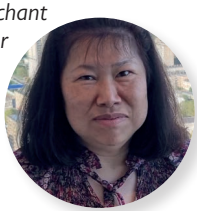


Panellist: **Laura Hough**, Director, Trust & Ethics, ICAEW & Trustee, Fraud Advisory Panel

Laura is Director of Trust & Ethics at the ICAEW. She is a Chartered Accountant and Certified Fraud Examiner who has focused her career on counter fraud and anti-corruption work. She trained as a forensic accountant and has worked across private practice, the FCA, international charities, central government and professional bodies.

Panellist: **Lee Fitzgerald**, Fraud Risk Strategy Director, Barclays International & Trustee, Fraud Advisory Panel

Lee Fitzgerald is the Fraud Risk Strategy Director for Barclays International and is responsible for end to end fraud management for Corporate Bank, Private Bank, Investment Bank, APAC region, Commercial Issuing, Merchant Acquiring and Barclays Consumer Bank Europe. Prior to Barclays, Lee was Head of Fraud for NatWest Corporate and Private Bank where she held numerous fraud roles within her career.



Panellist: **Chris Keesing,** Counter Fraud & Investigations Manager, London Boroughs' Fraud Investigators Group

Chris has chaired LBFIG since 2020, he has over 20 years' experience of tackling fraud in the public sector, both in local government and the Civil Service. For the past 16 years, he has led the counter fraud and investigation response for the City of London Corporation as its Counter Fraud & Investigations Manager.

An accomplished speaker he has presented at national conferences and regional forums. He also works closely with the Fighting Fraud & Corruption Locally committee and other regional industry groups.



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SPEAKER BIOGRAPHIES

FRAUD AND DOMESTIC ABUSE

13.30pm

Samantha Beckinsale,
Survivor of domestic and financial abuse, The Love Project

Sam turned her lived experience of domestic abuse into The Love? Project which consists of national and international cinematic learning events based on her and Jason Figgis film Love?. LOVE? depicts many of the patterned aspects of domestic abuse including coercive and controlling behaviour and perpetrators impact, including on children and society as a whole.

Sam is also TSB Banks Economic Abuse Advisor, Patron of Broxtowe Women's Project, and an Employers Initiative on Domestic Abuse Advisory Council Member. Sam is also part of WeThrive Consulting Ltd.

Sam continues to work alongside various police forces including Metropolitan, City of London and Avon & Somerset, local authorities, on Crown Prosecution Service London Domestic Abuse / VAWG Scrutiny Panel, educational settings such as Universities of Northumbria, Sheffield, Strode College and others and within financial service, legal service provider and business sectors with one aim: Sam doesn't want anyone else to be caught out like she was.



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PANEL DISCUSSION

CONSUMER PROTECTION, FINANCIAL ABUSE AND LAW ENFORCEMENT

14.00pm

Panellist:

Lucy Wade, Domestic Abuse Consultant



Lucy is a Domestic Abuse Consultant, specialising in Post-Separation Abuse. Working with various organisations, including The National Trading Standards (NTS) Scams Team as part of their task force to develop their knowledge and understanding of domestic abuse, the language and approach we should all be taking when talking about abuse, and how it impacts all of us directly or indirectly. Guest Speaker, joining among others, Alzheimer's Society and John Lewis Partnership to open the door to conversations around domestic abuse and post-separation abuse. Lucy is also the Founder of You Don't Own Me: https://ydom.co.uk/, host of Podcast DIP in and out with Lucy CIC: https://dipcast.org/. proud Finalist of Women's Business Awards 2025 and Trustee Board Member of Trafford Domestic Abuse Services.

Panellist:

Alex Somervell, Founder of Ask Silver



Alex came into fraud through a personal experience, his dad was scammed out of almost £150,000, most of his life savings. Alex is now trying to turn the experience into a positive, building human-centred tools to protect people from scams at Ask Silver. They launched the UK's first Scam Checker, powered by AI. It's been featured in the BBC, The Times, Daily Mail and is used in the City of London Police's Victim Care Unit and has partnered with Metro Bank.

Panellist:

Jonathan Frost, Director, Global Advisory, Biocatch



During his tenure at the City of London Police, Jonathan led the development of the UK National Fraud and Cybercrime Reporting system. He also contributed to the evidential workstream of the Contingent Reimbursement Scheme (CRM), the voluntary scheme for Authorised Push Payment (APP) fraud reimbursement. Recently, he served as the Director of Technical Collaborations at Stop Scams UK, working with companies like Meta, Google, and BT to combat fraud at source. Jonathan also worked on several data science projects for the Foreign, Commonwealth and Development Office and Home Office during his time with faculty.ai. Jonathan currently sits on the board of the Stop Scams Alliance (US 501(c)(3) non-profit). He currently leads BioCatch's EMEA Global Advisory function. BioCatch is a provider of next-generation digital banking security solutions that fight financial crime using online behaviour.

SPEAKER BIOGRAPHIES

FINANCIAL LITERACY AND NEURODIVERSITY RESEARCH FINDINGS

14.35pm

Louise Baxter, Head of National Trading Standards Scams Team

Louise graduated with a law degree in 2001. In 2002 she started work for East Sussex Trading Standards. In 2011 Louise got frustrated by the system in relation to support of scam victims and started what is now the National Trading Standards Scams Team. In 2015 Louise was given a Hero's Award from the Chartered Trading Standards Institute (CTSI). In 2017 Louise was awarded a CTSI Fellowship and an MBE for Protecting Vulnerable Consumers from Financial Abuse. Louise is CTSIs current Lead Officer for consumer advice education and vulnerability.

She is a Non-executive Director for the Property Ombudsman Board the TrustMark Board, London Fraud Forum board member, Consumer Protection Panel Chair, Chair of the Scams Team Research Innovation & Collaboration Taskforce and involved with several other government boards, she is also previous chair of CTSI (2021). Current Chair of the National Independent Consumer Organisation Consumer Protection panel. An active member of the Government Joint Fraud Taskforce and Co chair of the Government 3Ps Innovation group.

Louise is joint CEO ofwww.consumerfriend.org.uk, an organisation set up to provide information, advice and education to consumers on their consumer rights with a focus on consumer vulnerability. Louise is a consumer champion with a real passion for supporting vulnerability.



BREAKOUT SESSION

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THE RIGHT TOOL FOR THE JOB: HOW SOFTWARE HELPED THE CALGARY POLICE SERVICE COMBAT MONEY LAUNDERING

14.45pm



Toby Langston, Altia

Toby leads Altia's mission to equip law enforcement, government agencies, and private sector organisations, across the Americas, with technology that transforms the way financial and investigative work is done.

With a background as a Detective Constable in the Metropolitan Police and more than five years in business development, Toby blends frontline policing experience with commercial and strategic expertise. He has helped public and private sector clients enhance investigative efficiency, deliver faster outcomes, and maximise resources through innovative, purpose-built solutions.

INTERACTIVE SESSION

LET'S TALK COUNTER FRAUD. WHAT'S MISSING? WHAT'S NEXT?

15.15pm

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PANEL DISCUSSION

PUBLIC SECTOR STRATEGIES THAT ENABLE PRIVATE SECTOR FRAUD RESILIENCE

15.55pm

Panellist:

Mark Cheeseman, Chief Executive of the Public Sector Fraud Authority



Mark Cheeseman OBE is the Chief Executive of the Public Sector Fraud Authority. Mark heads up the Public Sector Fraud Authority, which works with UK government departments and public bodies to better understand and reduce the impact of fraud. Mark is a fraud and financial crime expert, specialising in risk assessment and measurement. He led the development of the Government's Counter Fraud Function and the Government Counter Fraud Profession as well as the creation of organisational standards and the use of data sharing and analytics.

Panellist:

Matthew Ray, Deputy Director, Economic Crime Reform Implementation, Insolvency Service

Matt is Director for Economic Crime Reform Implementation at the Insolvency Service, where he is leading work to define the Agency's role on fraud and money laundering within a wider new enforcement strategy. From 2016 to 2024 he was the Senior Civil Servant at the Department for Business and Trade with policy responsibility for core elements of UK company law, including reform of Companies House and related measures to tackle the misuse of corporate entities in economic crime. He oversaw the preparation and passage through Parliament of the two Economic Crime Acts of 2022 and 2023, working in partnership with the Home Office. Prior to 2016 Matt had previously spent seven years as a senior advisor at HM Treasury, majoring on tax, welfare and energy policy. From 2017 to 2023 he was also Chair of the UK Extractive Industries Transparency Initiative – which sets standards for governance and transparency in oil, gas and mining sectors worldwide. Matt is a chartered accountant (FCA) and holds a degree from Oxford University.



Panellist:

Simon Fell, Director of Fraud and Financial Crime at Fullbrook Strategies, previously MP for Barrow and Furness and the Prime Minister's Anti-Fraud Champion

Simon is the Director of Fraud and Financial Crime at Fullbrook Strategies. Until 2024 Simon was the UK Government's Anti-Fraud Champion, leading the delivery of the Fraud Charter, hosting the first Global Fraud Summit, and launching the Stop! Think Fraud awareness campaign. He was the Member of Parliament for Barrow & Furness, where he played a pivotal role on the Home Affairs Select Committee and led initiatives to strength en cyber security and the UK's international partnerships as Chair of the APPGs on Cyber Security and AUKUS. Prior to parliament, Simon worked for over a decade with some of the biggest organisations in the UK, law enforcement bodies and the Government to prevent fraud and other financial crimes as Director of Strategy at Cifas, with a particular passion for supporting vulnerable people at risk of scams.





SPEAKER BIOGRAPHIES



Panellist:

Alex Rothwell, CEO, NHS Counter Fraud Authority

Alex joined the NHS Counter Fraud Authority as Chief Executive Officer in Autumn 2021. His career began at the age of 18 when he moved to London to join the Metropolitan Police as a cadet, completing his service as a Detective Chief Superintendent with City of London Police. Alex specialised in many aspects of crime fighting that took him around the world and was an active hostage and crisis negotiator but one aspect of his job that he found particularly interesting from early in his career was fraud investigation. He headed the Metropolitan Police Cyber Crime Unit and Fraud Teams and ultimately acted as Head of National Fraud Operations and Deputy National Policing Coordinator for Economic Crime. It was therefore a natural progression for Alex to bring his extensive experience and expertise to the CFA, where he is a passionate advocate for harnessing technology and data analytics to drive loss reduction. Alex was the winner of the 2025 Government Counter Fraud Awards category for outstanding leadership. 2025 Winners — Counter Fraud Conference

LAW ENFORCEMENT PARTNERSHIP CASE STUDY

16.25pm

The presentation will discuss how using civil actions can assist the victims of fraud achieve a recovery of their misappropriated funds.

Richard Nolan, Proactive Economic Crime Team, City of London Police

Richard (pictured above) is a Detective Inspector in the City Of London Police, he coordinates the activity of a network of Regional Fraud Teams. Rick's focuses the ever-evolving landscape of online criminal marketplaces. Identifying and mitigating the activities of these platforms that facilitate various forms of fraud.

Stephen Dalton, Director of Intelligence, Cifas

Stephen has worked in a variety of roles in counter fraud for nearly 30 years after early experience as an Intelligence Officer with HM Customs & Excise. As a Senior Fraud Investigator at Thomas Cook Financial Services in the 90's he was responsible for coordination of the stolen/counterfeit travellers cheque tracking service with UK and foreign law enforcement agencies.

In 2001 he co-founded VFM Services Ltd, a company specialising in 1st party fraud conversation management techniques where he developed and successfully implemented claims interviewing training initiatives with several blue-chip financial institutions. In 2010 Stephen joined the Insurance Fraud Bureau and as the Head of Intelligence and Investigations he implemented the first insurance industry suspect intelligence system, steered the introduction of a new public fraud reporting service, and deployed an integrated intelligence and investigations model for the IFB which significantly increased efficiency and effectiveness of the business.

In 2022 Stephen joined Cifas, the UK's leading fraud prevention service, to review their intelligence offering and make recommendations. In 2023 he was appointed Director of Intelligence and in January 2025 launched a new intelligence service to Cifas members.



16.55pm : CLOSING REMARKS

Nick Downing, Chair, London Fraud Forum

Followed by NETWORKING DRINKS RECEPTION

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